

QUARTERLY TRAINING //

DE-ESCALATING AND REDUCING CONFLICT WHEN WORKING WITH YOUTH

PRESENTERS: KARMIT BULMAN // MARIAH LEVISON



// MARCH 9, 2012
1:00-4:00 PM

TIES Building
1667 Snelling Ave. N.,
St. Paul, MN 55108

// REGISTRATION

(SEE OTHER YIPA TRAININGS)

To Register: register online or complete the fillable form below and email to trainings@mnyipa.org or mail to YIPA Regional Office, 3020 160th LN NE, Ham Lake, MN 55304.

A limited number of scholarships are available, call to inquire:

Paul Meunier, Director of Services // MN Youth Intervention Program Association (YIPA) // 763.434.4190 (W) // 1-888-945-9472 (toll free) // 763.390.0025 (fax)



// CONFERENCE REGISTRATION FORM

DE-ESCALATING AND REDUCING CONFLICT WHEN WORKING WITH YOUTH

Name _____

Day Phone _____ E-mail (For registration confirmation) _____

Address _____ City _____ St _____ Zip _____

Organization/School District _____ Title/Position _____

Charge: Visa Mastercard Discover Account #: _____ Expiration Date: _____

Name as it appears on card: _____ Signature _____

Charge Address: _____ (zip) _____

Registration: NON-YIPA member registration - \$30.00 YIPA member and Promise Fellows registration - FREE

CEUs for the training are preapproved by the MN Board of Social Work. CEU's from other boards have not been sought, but YIPA will provide you with the materials you need to seek approval.

Total Payment: \$ _____

Make checks payable to the Minnesota Youth Intervention Programs Association (YIPA)

Return to: YIPA Regional Office, 3020 160th LN NE, Ham Lake, MN 55304.

COURSE DESCRIPTION & OBJECTIVES //

DE-ESCALATING AND REDUCING CONFLICT WHEN WORKING WITH YOUTH

Youth intervention work can be challenging and dealing with conflict can be frustrating. This training will explore strategies and help you build the skills you can use to cope with conflict. Learn how to view conflict as a teachable moment and move those you work for into a better place by knowing how to use conflict effectively. Conflict is inevitable, a lack of strategies is not.

This fun and experiential workshop will provide information and skills on how to handle conflict and how to impart these skills to others. Through role playing, exercises and discussion, we will cover the following: disadvantages and advantages of conflict, different conflict resolution styles, values-based conflicts, de-escalation and forgiveness. We will also cover basic premises of mediation and how it can be used to prevent major disputes.

// BY ATTENDING THIS TRAINING YOU WILL:

- Understand the nature of conflict and how to address it when things get out of hand.
 - Identify different conflict resolution styles and apply these in simulated conflict situations.
 - Learn basic tips for de-escalating difficult situations and resolving conflict.
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ABOUT THE PRESENTERS //



KARMIT BULMAN



Karmit Bulman is an attorney, qualified neutral under Rule 114, and has been the director of non-profit organizations for 26 years. She was a managing attorney for legal services and served as executive director for the Minnesota Coalition for Battered Women, Avenues for Homeless Youth and Temple Israel. Ms Bulman is currently the executive director of the Conflict Resolution Center (CRC) and is responsible for financial management, program development, public and community relations, fund raising and oversight of CRC operations. CRC is a community-based, non-profit organization formed in 1981 for the purpose of strengthening communities by teaching and providing mediation and conflict resolution services.

MARIAH LEVISON

Mariah Levison is the Program Director at the Center for Conflict Resolution in Minneapolis. Before coming to Minneapolis, she worked for the Center for Conflict Resolution in Chicago and The Safe Horizon Mediation Program in New York City. These are two of the country's largest dispute resolution centers, The Ms. Levison has been teaching conflict resolution, social and emotional literacy skills for ten years in settings ranging from shelters to professional development conferences. She has a Master's Degree in International Affairs from Washington University in St. Louis. Additionally, Ms. Levison has worked abroad on development projects in both Latin America and Africa.

